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## Global IT Services and BPO Market in Government Sector 2015-2019

“ **Global IT Services and BPO Market in Government Sector 2015-2019** ” is the latest addition to MarketResearchReports.Biz industry research reports collection.

### About IT services and BPO in government sector

IT services help customers to accomplish their requirements and improve the business goals and

activities while BPO consists of subcontracting the business processes of an organization to a third-party vendor that has expertise in the required domains. IT and BPO services are required in the government sector to manage IT systems and improve business-related processes and methodologies. IT and BPO service outsourcing supports the government sector to perform various functions such as taxation, pensions, asset registration, welfare programs, including financial assistance for the unemployed, and other e-governance initiatives in a cost-effective manner.

Technavios analysts forecast the global IT services and BPO market in the government sector to grow at a CAGR of 4.78% over the period 2014-2019.

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### **Covered in this report**

The report covers the current scenario and the growth prospects of the global IT services and BPO market in the government sector for 2015-2019. To calculate the market size, the report considers revenue generated from the following components:

IT services: ITO, implementation, hardware and software support, and consulting

BPO: CRM, HRO, and others

Technavio's report, Global IT Services and BPO Market in the Government Sector 2015-2019, has been prepared based on an in-depth market analysis with inputs from industry experts. The report covers the Americas, EMEA, and APAC. It also covers the landscape of the global IT services and BPO market in the government sector and its growth prospects in the coming years. The report includes a discussion of the key vendors operating in this market.

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### **Key vendors**

- Capgemini
- CSC
- IBM
- TCS
- Wipro

### **Other prominent vendors**

- Accenture
- Agilisys
- Atos
- BT Global Services
- Capita
- Dell

- Fujitsu
- Hitachi

**Key market driver :**Budgetary pressures

**Key market challenge :** Issues pertaining to cloud services

**Key market trend :** Popularity of cloud-based BPO

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